

RELIANT SERVICE YOU CAN COUNT ON

Whether it is warranty work, preventative maintenance, general repairs or inspections, our team is trained at the highest level to inspect, maintain and service all of your emergency vehicle needs.

Reliant service offers you:

- Techs that are OEM trained and certified
- A 24/7 emergency line
- The backing of a Pierce Platinum level dealership
- Pierce Master Technicians
- OEM aftermarket parts, tools and equipment
- Pump maintenance, repair and overhaul
- Aerial inspection, maintenance and repair
- DOT certification
- Mobile service, pump testing, and PMs
- Complete vehicle history
- AND MORE



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Slinger, WI 53086

MOBILE SERVICE

Reliant has equipped our facility to handle some of the biggest jobs, but we understand the need for mobile service in this industry. That is why we have a full mobile service van equipped with mobile hot spot, work bench, a vast collection of tools and hardware, as well as stocked with Pierce and other OEM parts.

WHAT DOES THIS MEAN FOR YOU?



Our techs have what they need to succeed. If our tech comes across an unexpected failure or issue, not only can the situation be immediately resolved, but can all be done in one trip to save cost in travel, time and mileage. The mobile hot spot gives our techs access to all online support and schematics to bring our online resources to you.



PUMP TESTING

Pump testing is essential to verifying that your fire suppression equipment is ready when needed. Pump testing is an important annual task to verify your unit is up to spec. Our trailer uses a digital readout for accuracy calibrated by a secondary pitot gauge assembly. All test results are recorded on a customer friendly form while also creating baseline fleet history to fix and prevent any current or potential underlying future complications.

WHAT DOES THIS MEAN FOR YOU?

- Gain ISO points
- Onsite testing with the ability to set up and perform tests in tighter quarters
- Minimized set up and tear down with the ability to perform pump tests on multiple trucks at one time equaling less out of service time
- Gauge setup that verifies accurate readings for your unit
- Capable of pump testing up to a 2,000 GPM pump

LIFTS

Reliant Fire Apparatus service is committed to handling any size apparatus. That is why we invested in six state of the art wireless lifts. Each lift is capable of lifting 18,500 lbs for a total lift capacity of 111,000 lbs. With these we can lift your small brush truck to your tandem aerial platform.

WHAT DOES THIS MEAN FOR YOU?



- Improved visual inspection capability to catch issues early and prevent future expenses and damage
- Wireless lifts mean quicker deployment, set up, and repairs for reduced cost
- Lifts have built-in scales for checking balance and alignment



FLUIDS

Fluids are the lifeblood of your unit. It is important that they are checked or replaced on a manufacturer's recommended schedule. That is why our facility is equipped with six 180 gallon oil totes, a 55 gallon drum of Cummins and Detroit approved coolant, four portable oil containers, and specialty oils and testing kits.

WHAT DOES THIS MEAN FOR YOU?

- OEM approved oils and coolants extend the life and efficiency of your unit without voiding warranties
 - Electric metered guns assure fluid fill accuracy
 - Fluid testing checks for defects and saves on potential costly repairs

TECHNOLOGY

Reliant backs our mechanics with the hardware and software to succeed. Each mechanic is equipped with a Microsoft Surface to identify, research, and record all issues that may arise. We back our hardware with cutting edge software to keep with today's heavily computer based interfaces. Reliant also utilizes shop management software that tracks and records all service work.

WHAT DOES THIS MEAN FOR YOU?

- Reliant keeps a full history of your units and all work done
- PM maintenance schedules and reminders can be setup so you never miss an interval
- An easy to read repair order that walks through the complaint, cause, and correction of all work done so you know exactly what happened with your unit

