

FIRE APPARATUS SERVICE TECHNICIAN
Reliant Fire Apparatus, Inc. – Slinger, WI



Reliant Fire Apparatus, Inc. (www.reliantfire.com) is currently seeking applicants for the position of fire apparatus service and repair technician. Primary home location of the position will be at our repair facility located in Slinger, WI but will also include mobile repair operations outside of the Slinger, WI facility.

Reliant Fire Apparatus is the sole provider of Pierce Manufacturing (www.piercemfg.com) fire apparatus in the Southern Wisconsin and Iowa and also represents brands of fire and rescue components and tools such as EJ Metals (www.ejmetals.com) and Genesis Rescue Systems (www.genesisrescue.com). As the provider of this equipment Reliant Fire is expanding our current sales operations to include service of these and other components to better serve our customer base and support our product offerings.

Reliant Fire is looking for a motivated individual to join our team at our service center in Slinger, WI to service and support fire apparatus and equipment. The equipment may be serviced at our location in Slinger, WI but based on the nature of the repair and availability of the equipment will also require troubleshooting, diagnosis, and repair of equipment outside of the service facility at a fire department's location. The role of the service technician will vary in day-to-day operations as each piece of fire apparatus is custom built with different options and components, and the apparatus serviced will cover a multitude of model years and types of apparatus.

Your primary responsibilities will include:

- Routine maintenance of fire apparatus and fire and emergency equipment including chassis service which will be during scheduled intervals.
- Troubleshooting and diagnostics of items including, but not limited to, electrical systems, pump systems, and hydraulic systems which may be either at the service center or mobile, depending on the nature of the issue.
- Disassembly, replacement, reassembly and repair of diagnosed issues which may be either at the service center or mobile, depending on the nature of the issue.
- Verification of proper operation after completion of disassembly, replacement, reassembly and repair.
- Examination and inspection of fire and emergency equipment for proper operation and performance which will be during scheduled intervals.

Individuals interested in this position should possess the following requirements and skills:

- High school degree or equivalent and additional education or experience in the related field of heavy duty truck service.
- Experience with mechanical and electronic components and the desire to continue education on various components.
- Knowledge and experience with the use of computer based diagnostic programs.
- ASE and/or EVT Certifications are not required but are preferred. If certifications are not currently held a desire to obtain them is essential.
- Ability to successfully complete a full background check including a good driving record.
- Commercial driver's license (Class B) or the commitment to obtain one within 60 days of employment and pre-employment drug test.

- A sincere desire to be a team member in a family style environment where everyone is treated with honesty, integrity and respect.

Additional desirable qualities are:

- Good knowledge of and use of fire apparatus.
- A passion for public service with the knowledge that will save lives and property.

Training on product specific components will be provided upon hiring and annual training will be provided to ensure proper knowledge of fire and emergency equipment. Product training on Pierce products such as suspension systems, electrical systems, pump components, etc. will be provided through service classes and schools by the respective manufacturer to best learn and understand the product that the technician will be servicing and troubleshooting. Upon completion of manufacturer product specific training certifications will be required to be obtained through testing.

Each applicant will be required to provide their own basic hand tools. Additional heavy repair tools or product specific tools will be provided by Reliant Fire Apparatus. Diagnostic equipment such as a laptop computer, software, etc. will be provided by Reliant Fire.

Benefits include;

- Competitive wages
- Paid holiday vacation
- 401(k) retirement program
- Earned Paid Time Off
- Health insurance
- Dental insurance
- Vision insurance
- Assistance with approved continuing education
- Daily opportunities for different challenges due to various components and product types
- Family business atmosphere where each employee is treated as a valuable member of the team

For more information please contact Reliant Fire Apparatus, Inc. at (262) 297-5020, by emailing at info@reliantfire.com, or by visiting www.reliantfire.com.